

## Liberty Tax Deposit Account Initial Login Guide

1. Locate the email with Subject Line: [Welcome to your DCBank Liberty Tax Deposit Account](#). This is an important email containing everything you need to log into your account:

Dear John Smith,

Welcome to your new DCBank Liberty Tax Deposit Account. Here is what you will need to log in to your new Banking Portal.

Your Customer Number: 14740000031  
Temporary Password: 61898ad972747b  
Login URL: <https://libertytax.dcbank.ca/login>  
Authenticator Key: JSHFUVSJBGVOWBTKFUIUTCPJFDESSZSKFGUOMSVI4ZECRSDK5NA  
Authenticator QR Code:

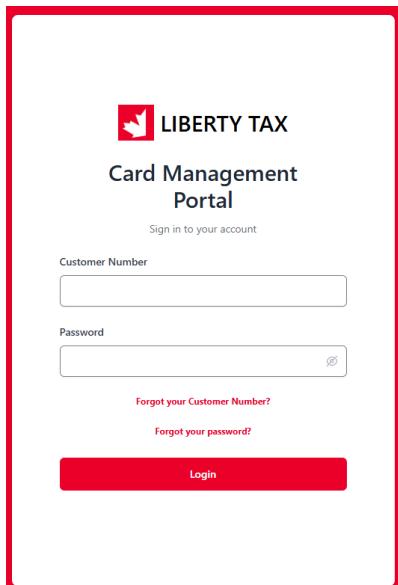


We're here to help you 24/7/265. You can reach us anytime at the following DCBank support channels:  
Chat: visit [dcbank.ca](#) and click the chat icon on the bottom-right corner of the page  
Email: [libertyaccounts@dcbank.ca](mailto:libertyaccounts@dcbank.ca)  
Phone: 1-866-290-8822

Thank you,  
Digital Commerce Bank

2. Access the account login page at:

<https://libertytax.dcbank.ca/login>



LIBERTY TAX

Card Management Portal

Sign in to your account

Customer Number

Password

[Forgot your Customer Number?](#)

[Forgot your password?](#)

**Login**

### 3. Enter your Customer Number and Temporary Password

**from Email**

Dear John Smith,

Welcome to your new DCBank Liberty Tax Deposit Account. Here is what you will need to log in to the Banking Portal.

Your Customer Number: 14740000031  
Temporary Password: 61898ad9972747b  
Login URL: <https://libertytax.dcbank.ca/login>  
Authenticator Key: J5HFUVSJJBGVOWBTKF1uNCPJFDESSZSKFGUOMSVI4ZECRSK5NA  
Authenticator QR Code:

**To Banking Portal Login**

Customer Number: 14740000031

Password: 61898ad9972747b

[Forgot your Customer Number?](#)

And Click the Login button

Customer Number: 14740000031

Password: 61898ad9972747b

[Forgot your Customer Number?](#)

[Forgot your password?](#)

**Login**

Now you will be prompted to select your Two Factor Authentication (2FA) method. 2FA is a secondary password required to log in every time. You may choose to use text messaging (if the mobile number we have for you on file is valid) or may use Google Authenticator.

### 4. Text method

**LIBERTY TAX**

Card Management Portal

Sign in to your account

Two-Factor authentication

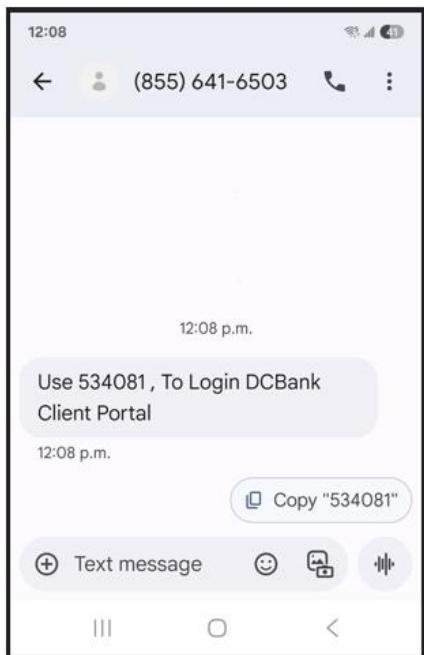
How would you like to receive one-time passwords (OTPs)?

Google Authenticator

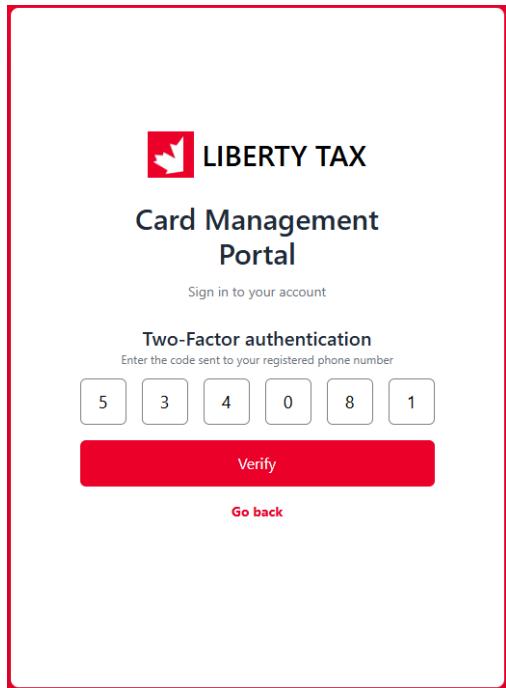
Text Message

[Go back](#)

And you will receive a text like this:



Enter the number and click “Verify” to continue



You will be prompted to change your password upon first login. Be sure to use a strong password containing UPPER CASE, lower case, digits and special Characters (ie. !@#\$%^&\*+). And click “Save” when complete.

New Password

  ⓘ

Password must be at least 6 characters, and include one lowercase letter, one uppercase letter, a number, and a special character.

Confirm Password

  ⓘ

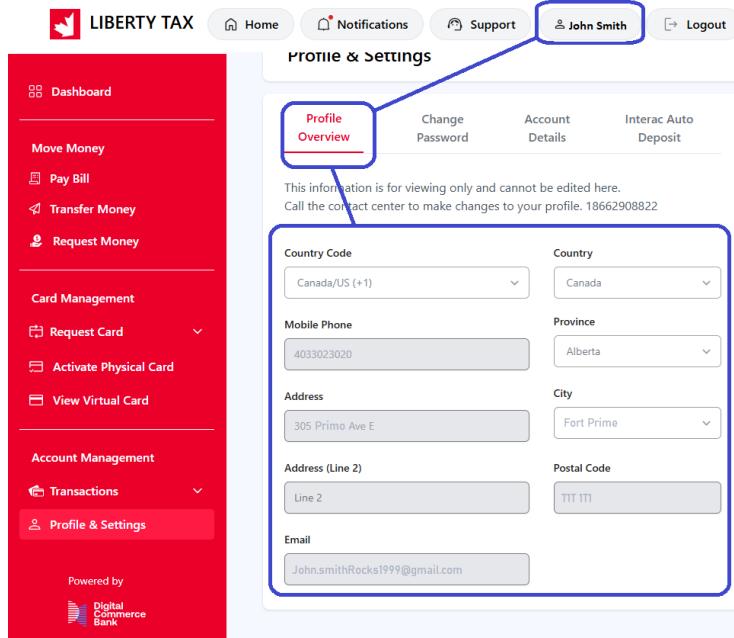
Passwords match.

**Save**

And you're in:

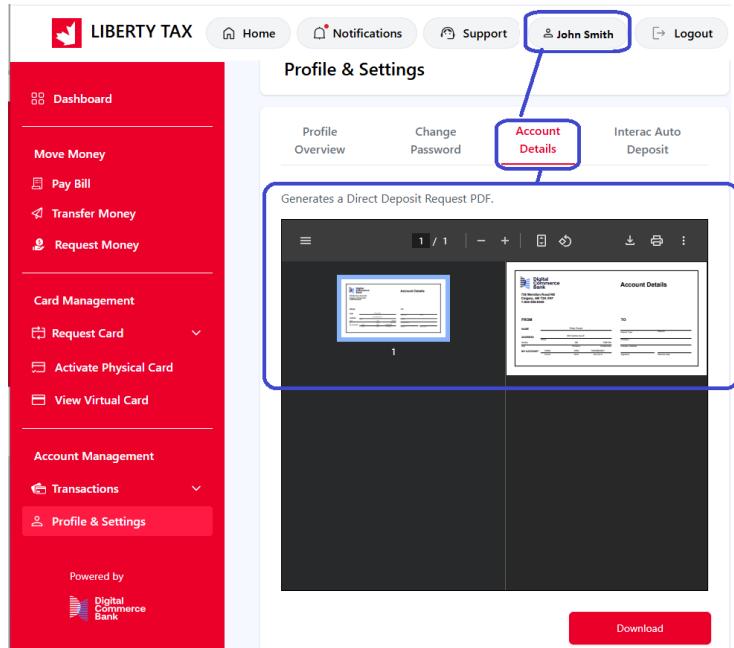
The screenshot shows the LIBERTY TAX digital platform interface. The top navigation bar includes links for Home, Notifications, Support, John Smith (user profile), and Logout. The left sidebar menu is red and lists the following categories: Dashboard (selected), Move Money (with sub-options Pay Bill, Transfer Money, Request Money), Card Management (with sub-options Request Card, Activate Physical Card, View Virtual Card), Account Management (with sub-options Transactions, Profile & Settings), and a Powered by Digital Commerce Bank link at the bottom. The main content area displays a welcome message "Welcome back! John Smith" (last login: April 8, 2025 12:29 PM), a summary of account balances (Total Cleared Balance: \$0.00, Total Balance: \$0.00), a card number (511670\*\*\*\*\*7338), a wallet account number (3521000970002804931), and a "View Transactions" button.

Now you can check your contact information:



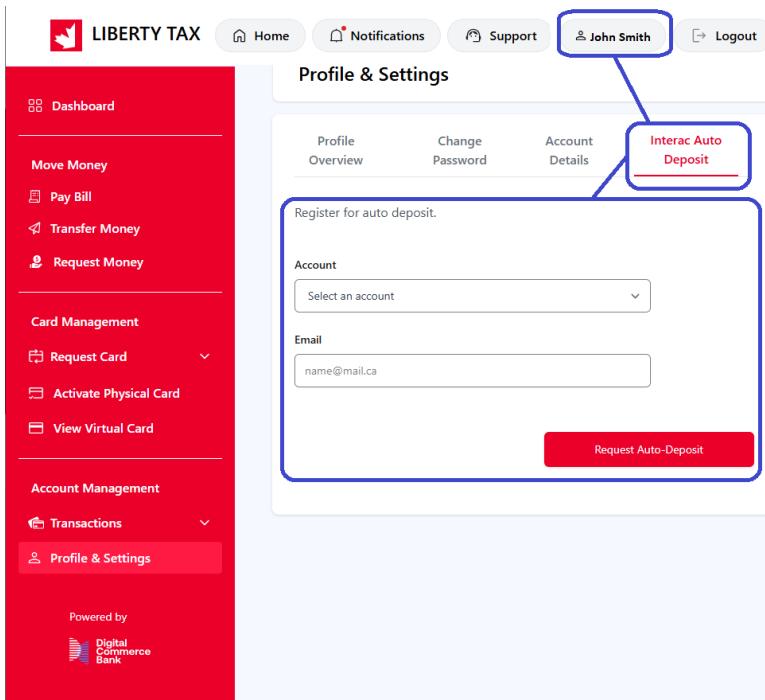
The screenshot shows the 'Profile & Settings' page of the Liberty Tax website. At the top, there are navigation links: Home, Notifications, Support, and Logout. The user's name, 'John Smith', is displayed with a dropdown arrow. Below this, there are four tabs: Profile Overview (which is highlighted with a red box), Change Password, Account Details, and Interac Auto Deposit. A note below the tabs states: 'This information is for viewing only and cannot be edited here. Call the contact center to make changes to your profile. 18662908822'. The main content area contains fields for Country Code (Canada/US (+1)), Country (Canada), Mobile Phone (4033023020), Province (Alberta), Address (305 Primo Ave E), City (Fort Prime), Address (Line 2) (Line 2), Postal Code (T1T 1T1), and Email (John.smithRocks1999@gmail.com). The left sidebar has sections for Dashboard, Move Money, Card Management, and Account Management, with 'Profile & Settings' also highlighted in red. The footer indicates the site is 'Powered by Digital Commerce Bank'.

Print a Void Cheque:



The screenshot shows the 'Profile & Settings' page of the Liberty Tax website. The layout is identical to the previous screenshot, with the 'Account Details' tab highlighted in red. Below the tabs, a note says: 'Generates a Direct Deposit Request PDF.' Below this, there is a preview of a void cheque document. The document is a two-page PDF with a header 'Digital Commerce Bank' and a footer 'Account Details'. The first page shows a preview of the cheque, and the second page shows the account details. At the bottom of the preview area is a 'Download' button.

And register for Interac e-Transfer Auto-deposit:



And see all the other features available to you including:

