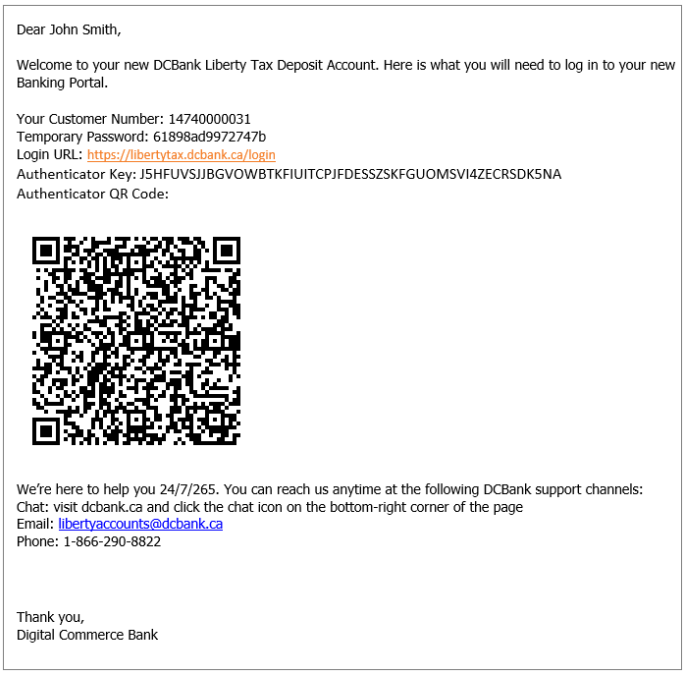
Liberty Tax Deposit Account Initial Login Guide

1. Locate the email with Subject Line: Welcome to your DCBank Liberty Tax Deposit Account. This is an important email containing everything you need to log into your account:



Dear John Smith,

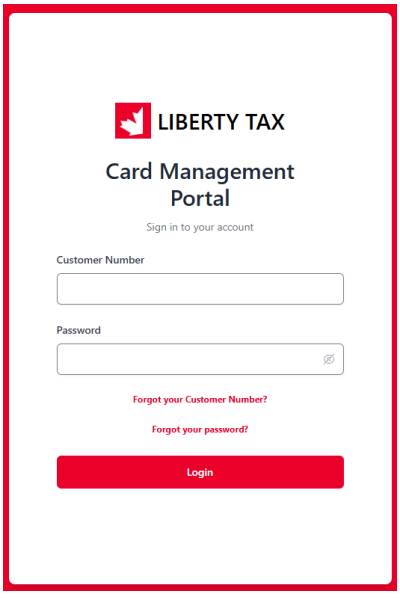
Welcome to your new DCBank Liberty Tax Deposit Account. Here is what you will need to log in to your new Banking Portal.

Your Customer Number: 14740000031
Temporary Password: 61898ad9972747b
Login URL: https://libertytax.dcbank.ca/login
Authenticator Key: J5HFUVSJJBGVOWBTKFIUITCPJFDESSZSKFGUOMSVI4ZECRSDK5NA
Authenticator QR Code:

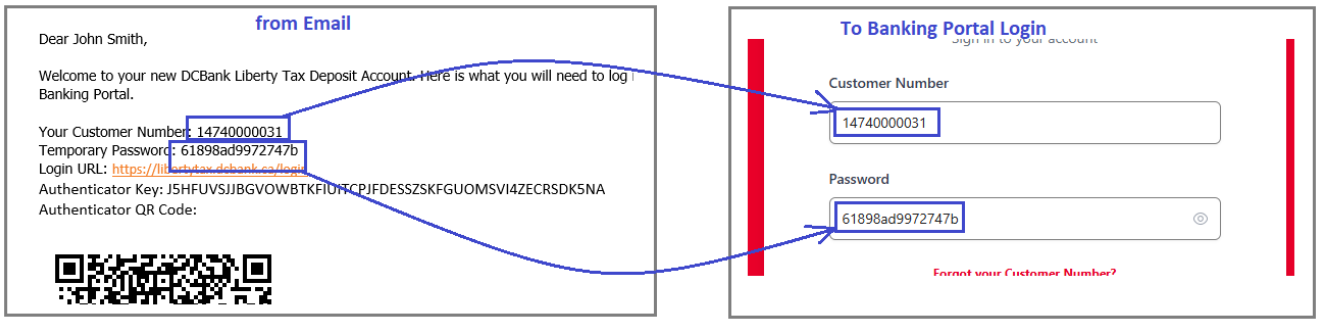
We're here to help you 24/7/265. You can reach us anytime at the following DCBank support channels:
Chat: visit dcbank.ca and click the chat icon on the bottom-right corner of the page
Email: libertyaccounts@dcbank.ca
Phone: 1-866-290-8822

Thank you,
Digital Commerce Bank

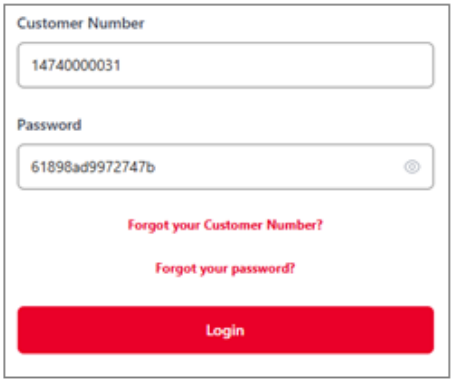
2. Access the account login page at: https://libertytax.dcbank.ca/login



3. Enter your Customer Number and Temporary Password

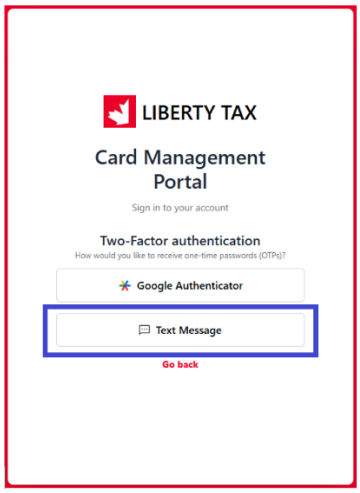


And Click the Login button

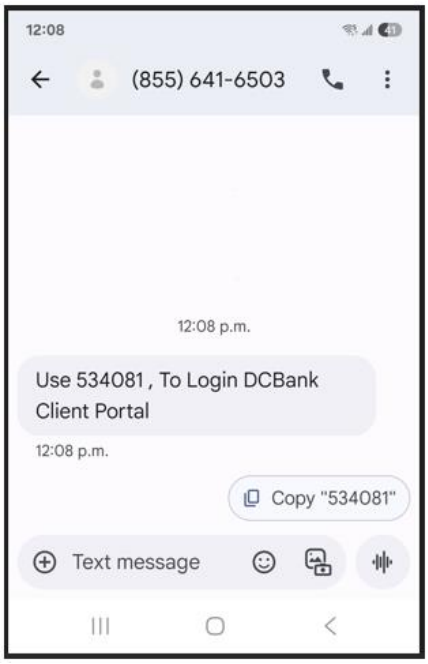


Now you will be prompted to select your Two Factor Authentication (2FA) method. 2FA is a secondary password required to log in every time. You may choose to use text messaging (if the mobile number we have for you on file is valid) or may use Google Authenticator.

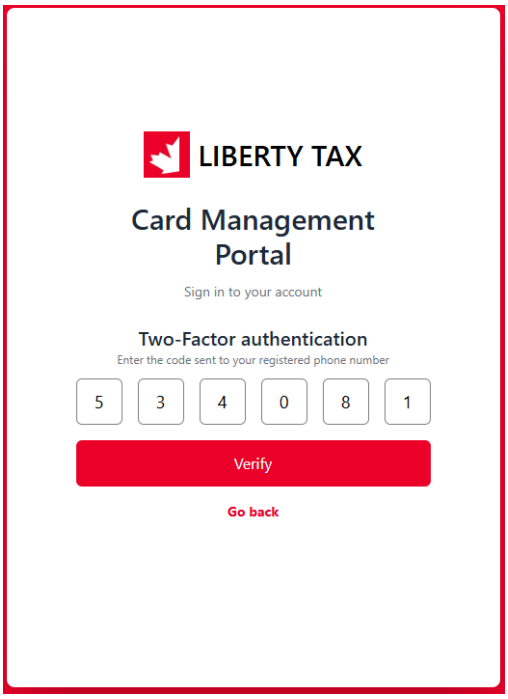
4. Text method



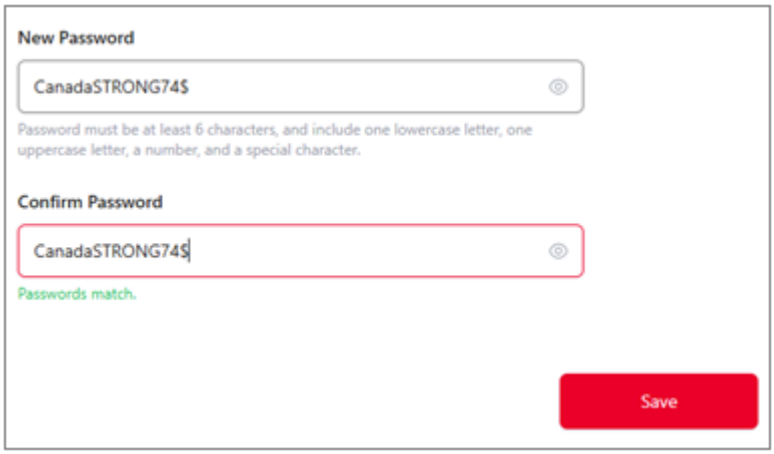
And you will receive a text like this:



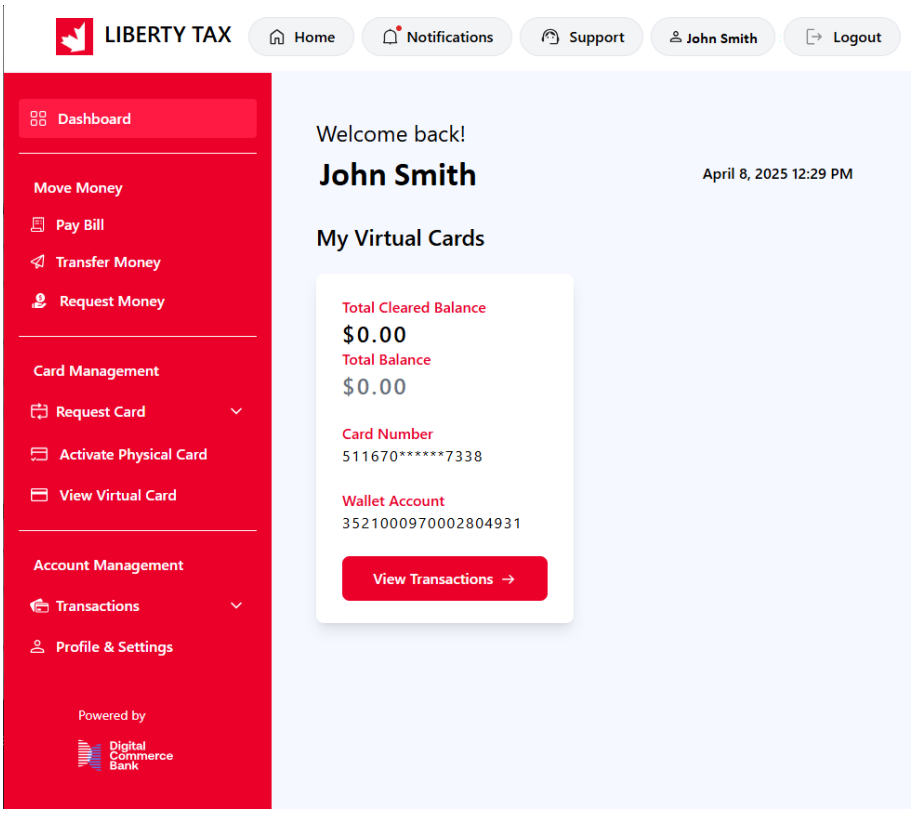
Enter the number and click “Verify” to continue



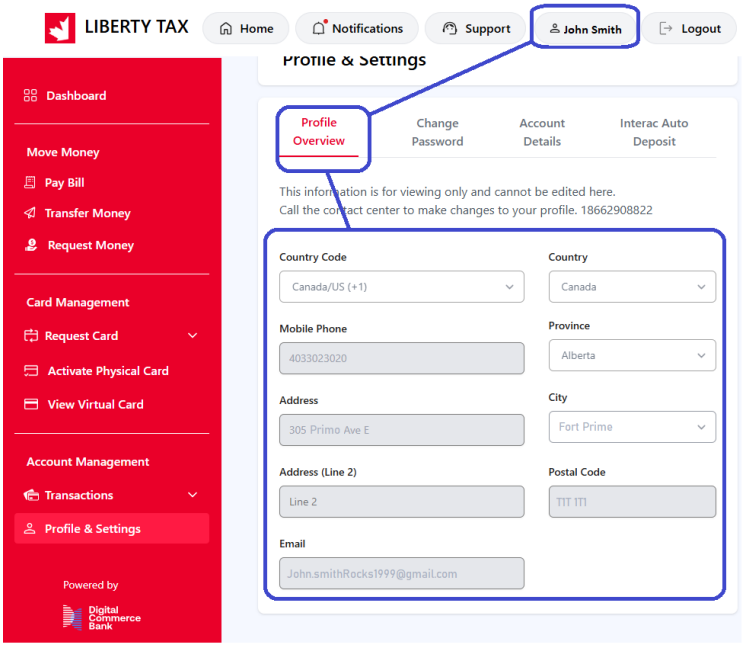
You will be prompted to change your password upon first login. Be sure to use a strong password containing UPPER CASE, lower case, digits and special Characters (ie. !@#$%^&*+). And click “Save” when complete.



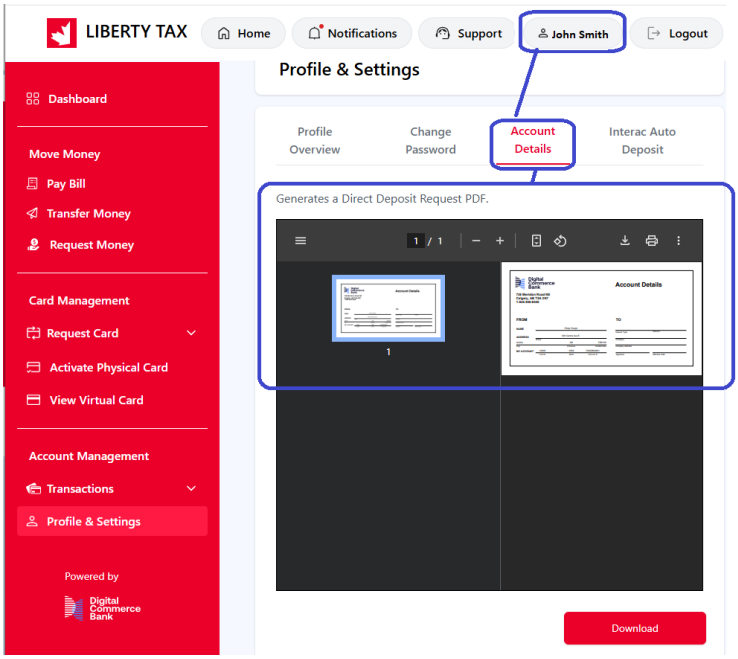
And you’re in:



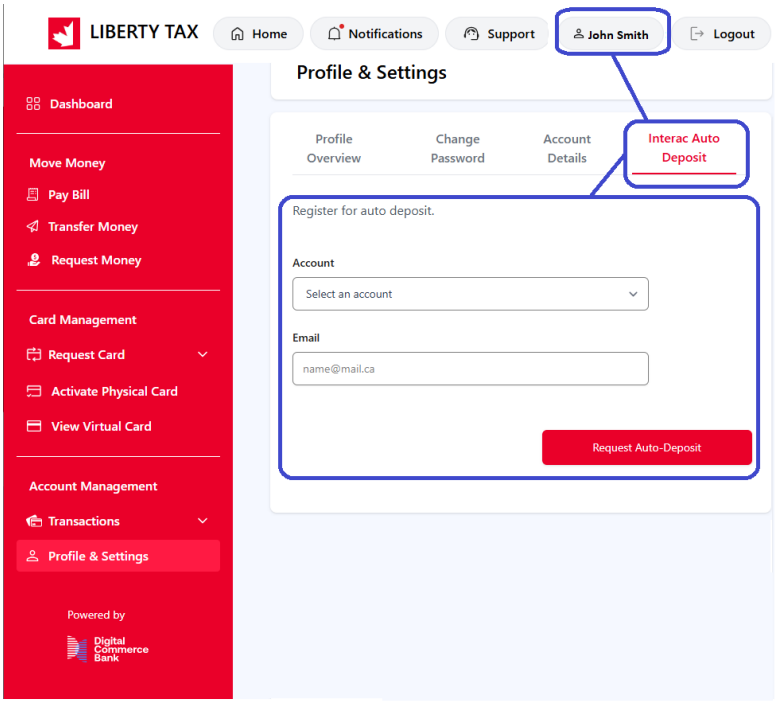
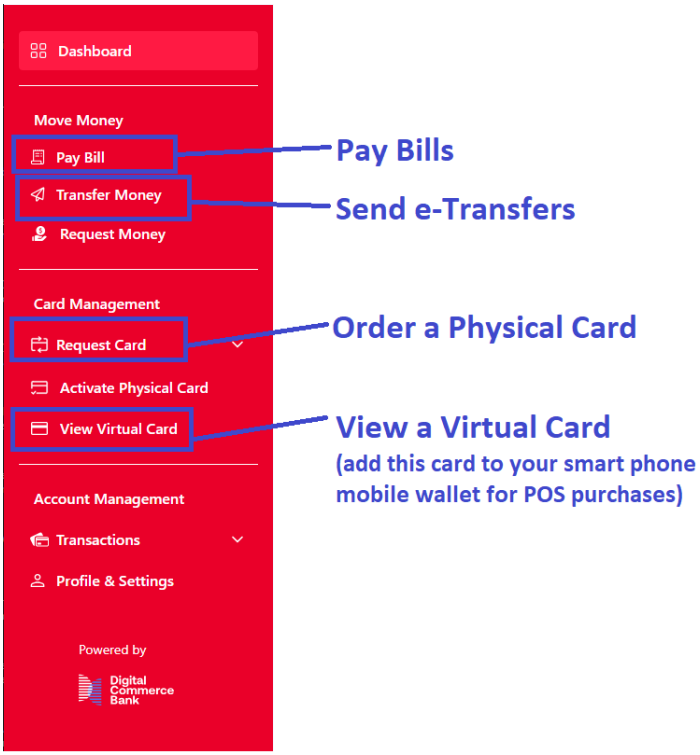
Now you can check your contact information:



Print a Void Cheque:



And register for Interac e-Transfer Auto-deposit:



And see all the other features available to you including: